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	<b>Environment and Quality Policy</b>		Rev.3	06.07.20

HANSA-TMP is a dynamic and innovative company driving technology in the hydraulics industry; is the ideal partner for all projects that require fluid technology in connection with hydraulics, electronics and engineering.

HANSA-TMP firmly believes that the main success keys for a company include product quality, continuous improvement of the processes, customer service efficiency and environmentally sustainable operations.

To achieve these objectives the company has implemented an integrated system quality/environment conform to the norms UNI EN ISO 9001 and UNI EN ISO 14001, certified by an external accredited society

The reference market is international with most of the customer outside Europe. The main sectors involved are:

- Industrial
- Marine
- Automotive
- Oil&Gas- Energy

HANSA-TMP considers the customer satisfaction as a primary business focus, not just the single transaction. Thus, the company operates to build a strong collaboration with the customers, through direct communication and customer satisfaction measurement.

The main objectives of HANSA-TMP are:

- Constant research and elimination of non conform events
- Utilize environmentally sustainable materials
- Reduce emission to prevent the environment pollution
- Satisfy customers' need in the shortest time possible and at a marketable price
- Achieving good corporate profitability;
- Maintaining an efficient and effective integrated system
- Respect the norms related to the quality and the environment

Through a program of training on the job, employees at HANSA-TMP are continuously updated on the latest innovations and researches of the product and the market. Moreover, employees are supplied with all the devices and facilities necessary to guarantee the security during the job activities.

HANSA-TMP is also committed to constantly monitoring the needs and expectations of its relevant stakeholders and activities that affect the quality of service and environmental performance, to collect, analyze and review data that allow to define and implement appropriate improvement actions and to maintain the suitability of the integrated quality/environment system.

Every year the Board of Directors sets specific goals in terms of quality improvement and environmental stewardship. These goals are implemented by the Functional Managers in collaboration with the internal personnel

The General Manager

Antonio Pecorari